



# MHLS BULLETIN

Mid-Hudson Library System | Serving the Staff and Trustees of Public Libraries in the Columbia, Dutchess, Greene, Putnam & Ulster County Area  
103 Market Street - Poughkeepsie, New York 12601 - 845.471.6060 - Fax: 845.454.5940 - <http://midhudson.org>

## Black Belt Librarians

**Register now for Black Belt Librarians: Security that Works!** Friday, June 1, 2007 from 9:00am - 4:00pm in the MHLS Auditorium.

*Black Belt Librarians: Security that Works!* will be presented by Warren Graham, a nationally renowned as the "guru" of day-to-day library security procedures. This workshop is about realistic security procedure training.

Target audience is front line staff, directors and security staff. Key points will cover:

- Essential elements of a truly effective security plan.
- How to advise customers of rules in a way that will most insure compliance.
- How to recognize the levels of emotion that a customer may be in and how best to respond.
- Ten maxims of security no matter the size of your library.
- Easy ways to document your security and safety matters.

Cost of the workshop is \$25 for MHLS member libraries (Non-MHLS Libraries: \$35 - when registering choose 'Non-MHLS library' from the 'Select Your Library' drop-down list). Please send checks, made payable to MHLS, to: MHLS Business Office, 103 Market St., Poughkeepsie, NY 12601. Mark 'Black Belt' on the check. You will be officially registered when your check is received. Register online at <http://midhudson.org> → *Calendar* or get there directly:  
<http://www.midhudson.org/evanced/lib/eventcalendar.asp>

### MHLS Announcements

Come visit MHLS and meet the staff – the next **MHLS System Tour** will be held on Wednesday, May 23<sup>rd</sup> from 9:30am – 12:30pm beginning in the MHLS Auditorium. The System Tour is offered to introduce member library staff and trustees to System services and the staff that provide them. The tour will cover:

- An introduction to the MHLS organization, web site and electronic resources (the online library catalog and Home**ACCESS**)
- Technology: Automated Services, Data Entry, AV Services, and Computer Operations
- Public Services: Youth Services, ILL, Print Services, Member Information, Outreach & Continuing Education

- Administration: Business Office, Shipping & Delivery  
There will also be built-in time to talk one-on-one with department staff. Register today at: <http://midhudson.org> then *Calendar* or by calling 845.471.6060 x46.  
Directions to MHLS:  
<http://midhudson.org/help/directions.htm>



**MHLS Annual Report:** Just like member libraries, MHLS must file an annual report with the state. Part of the information that the Division of Library Development asks Systems to track on an annual basis are contacts where MHLS staff consults with member libraries or provides information on their behalf. In 2006, MHLS staff reported a total of **25,380 contacts**. This number includes communications with member libraries such as phone calls, e-mails, faxes and also includes visits MHLS staff make to member libraries. (Meetings where we see you, such as the DA and Advisory Committee meetings, and the 75 workshops MHLS offered in 2006, are not included in this count. Nor are contacts with vendors on behalf of member libraries.) A copy of the complete MHLS Annual Report 2006 is available on our web site. To get there: <http://midhudson.org> → *MHLS Board of Trustees* → *Board Documents: Current Packet* or you can get to the report directly at <http://midhudson.org/meetings/board/documents/2007/March/Annual%20Report%20Binder1.pdf>

### MHLS Libraries

The **Pine Plains Free Library** building project has received a \$100,000 grant secured by Senator Vincent Leibell. The new library building and community center will be built on South Main Street.

**Jackie Gaizo**, long time assistant librarian at the **Germantown Library**, passed away unexpectedly on April 7<sup>th</sup>. Jackie was a loving mother and grandmother, a dedicated shopper and a collector of angels and baskets. She enjoyed old movies and reading. In lieu of flowers memorial donations are suggested to the Germantown Library, P.O. Box 468, Germantown, NY 12526.



Petula is one of a handful of local dogs who have modeled for photographer Bernard Handzel for a new series of postcards that will go on sale locally in the coming weeks as a fundraising benefit for the

**Phoenicia Library...** check them all out. And buy, buy, buy until, well, the dogs come home! [Phoenicia Times, 4.12.07] Go to <http://phoenicia.lib.ny.us/dogs.htm> to see the full line up.

## Professional Development

Want some help with providing computer training to seniors? Come to the workshop: **Reaching Out: Computer Training for Seniors**, on Monday, June 18, 10:00am-12:30pm in the MHLS Auditorium. This program is targeted towards staff at libraries that currently provide computer training for seniors AND towards staff at libraries that want to provide computer training to seniors. Michael Pierce, Director of Training and Technology at Generations Online will join us to show how to make the best use of *Generations Online*\*, the self-teaching Internet tutorial and service designed expressly for elderly computer novices. This is an in-house resource that every MHLS library *already* has access to [To set this up on each library computer: go to <http://www.generationsonline.com/software>, type in your library's username, password & organization, then click *Enter*. Misplaced your log-in info? Usernames and passwords are being sent to every library with today's *Bulletin*.] The second part of the workshop will be a roundtable discussion of tips and techniques that help simplify getting seniors started on the computer and for reaching out to publicize computer training for seniors at your library. Register online through the MHLS calendar by going to <http://midhudson.org> and clicking on *Calendar*.

**\*More about Generations Online:** *Generations Online* seeks to reduce the digital divide among seniors through a "self-teaching Internet tutorial," expressly designed for computer novices. The software is an interactive program that guides a novice through a simplified version of the Internet designed for older Americans who have never used a computer. It is a great program to help your senior computer beginners learn how to use a mouse, send e-mail (it offers free email accounts) and start to search the Internet. Normally the fee for this resource is \$350 per library, with a \$100 maintenance fee per year. But since 2004 it has been free to all MHLS libraries thanks to a grant from IBM and AT&T – initiated by requests made by IBM employees. *Generations Online* is not available for home or remote use, just from within the library.

**Book Expo 2007:** May 31 - June 3 at the Jacob Javits Convention Center, New York, NY - <http://www.BookExpoAmerica.com>. "Where the world gathers to get a great read on the industry." Register early and save - after May 11 registration fees increase. "The Top Reasons why librarians are converging on BookExpo America 2007:

- The latest Books, Advanced Read Copies and Galleys that will be buzzing for the summer and fall seasons.
- *Library Journal's* Day of Dialog for librarians. Bringing together librarians and top executives from the publishing world.
- Librarian's Hotel - a special hotel at a special price for a special group.
- Social Events new for 2007 connect you with other librarians from around the country and world.
- 1,000 Authors to meet, greet, listen to, get autographs from and recruit for your library!
- Affordable registration for librarians - cheaper than any national show in the country.
- Over 2,000 exhibitors with thousands of money saving show specials.
- 1,200 + publishers - including major publishers, university presses, independent houses, and audio publishers. Most of which you won't see anywhere else.
- Special events featuring renowned authors and editors.
- Conference sessions librarians can really use like budgeting, hot book titles, how to program events at your library, and more!"

## Administration & Management

The Spring 2007 edition of JLAMS, the **Journal of the Library Administration and Management Section of the New York Library Association** is now available online at [http://www.nyla.org/index.php?page\\_id=922](http://www.nyla.org/index.php?page_id=922) This issue's contents include:

- Homeschoolers at the Public Library: Are Library Services and Policies Keeping Pace? by Amy McCarthy & Deborah Lines Andersen
- Background Checks: Hiring Library Staff in the Age of Anxiety, by Susan E. Werner & Colleen Kenefick
- Mission Possible: Dealing Effectively with the Explosive Customer, by Peter Lisker
- PILOT Payments: a Potential Revenue Source for Public Libraries, by Jerry Nichols

JLAMS is made possible by LAMS membership. LAMS receives funding based upon the number of people who select LAMS as their primary NYLA section, as well as by those who add LAMS as a secondary section. For more information about JLAMS, visit [http://www.nyla.org/index.php?page\\_id=813](http://www.nyla.org/index.php?page_id=813)

Member Libraries are welcome to submit items of interest and job openings to the MHLS Bulletin: [bulletin@midhudson.org](mailto:bulletin@midhudson.org). The MHLS Bulletin is available online at <http://midhudson.org/bulletins/main.htm>.

"A national Kaiser Family Foundation survey of older Americans found that as the Internet becomes an increasingly important resource for informing decisions about health and health care options, less than a third (31%) of seniors (age 65 and older) have ever gone online, but that more than two-thirds (70%) of the next generation of seniors (50-64 year-olds) have done so. The differences among seniors and 50-64 year-olds are striking and indicate that online resources for health information may soon play a much larger role among older Americans."

-Kaiser Family Foundation, <http://www.kff.org>

# Around the System | April 2007



The Dutchess BOCES School Library System and MHLS hosted a **Notable Books Banquet** on Thursday, April 12<sup>th</sup>. Randall Enos, Youth Services Coordinator for the Ramapo Catskill Library System, and Julie Baxter, director and youth services coordinator at the Moffatt Library, “booktalked” the American Library Association’s 2007 Notable Children’s and Teen books.

MHLS works with School Library Systems from around the MHLS service area to host events like the Notable Books Banquets to provide networking opportunities for public and school library staff. Making school library contacts early on in the year helps member libraries to publicize the Summer Reading Program and facilitate dialogue all year round to improve the public library’s ability to meet the needs of students who use the public library while school libraries are closed.

Above: Randall Enos, Youth Services Coordinator for the Ramapo Catskill Library System addresses a large crowd of public and school media librarians at the Dutchess Notable Books Banquet at MHLS.

Over a third of MHLS member libraries, along with 6 MHLS correctional facilities libraries, 2 school library systems (Dutchess and Southern Westchester), 1 community college (DCC), 2 Upper Hudson Library System libraries (Albany Public and Skene) and the NYS Talking Book and Braille Library have joined MHLS staffers Merribeth Advocate and Rebekkah Smith Aldrich for the Gates Foundation funded workshop: **Reaching Out: Serving the Spanish Speaking Community**.

The last chance to participate in this workshop is coming up on **Tuesday, May 15<sup>th</sup> at the Catskill Public Library** from 10:00am – 4:00pm. Join us to learn effective and efficient ways to learn about your community, design technology programs for the audience you are trying to reach and best practices for marketing and PR.

The techniques learned through this workshop can be applied to any segment of your community, not just the Spanish-speaking community.

Register online at <http://midhudson.org> → *Calendar*



Above: Capt. Loraine Medina of The Salvation Army in Hudson addresses workshop participants at the April 26<sup>th</sup> *Reaching Out* workshop in Hudson.

