



MHLS BULLETIN

Mid-Hudson Library System | Serving the Staff and Trustees of Public Libraries in the Columbia, Dutchess, Greene, Putnam & Ulster County Area
103 Market Street - Poughkeepsie, New York 12601 - 845.471.6060 - Fax: 845.454.5940 - <http://midhudson.org>

53rd Annual Meeting Report

Regents Advisory Council Report Focus of 53rd Annual Meeting: Over 100 member library directors, trustees, staff members and special guests attended the Mid-Hudson Library System's 53rd Annual Meeting at The Henry A. Wallace Center at the FDR Presidential Library and Home, Hyde Park, New York, on Friday, October 19th.

At 9:30am, Executive Director, Mike Nyerges, introduced **Jeff Urbin, Education Specialist for the FDR Presidential Library and Museum**. Mr. Urbin welcomed guests and gave a brief history of the facility and an update of its ongoing renovation project. In addition, he commended attendees for their commitment to libraries and the continued provision of outstanding service in their communities.



Assemblywoman Didi Barrett

Following Mr. Urbin's welcoming comments, Mr. Nyerges introduced **Senator Stephen Saland** and **Assemblywoman Didi Barrett**, and invited them to address the audience. The legislators emphasized their ongoing support for libraries, and recognized the outstanding services they provide and that libraries will continue to remain relevant institutions in their communities in the future.

At 9:50am, **MHLS Board President, Peter Hoffmann**, called the 53rd Annual Meeting to order and welcomed attendees and special guests. He then introduced MHLS Board members, liaisons and staff.

William Conine, Chair of the MHLS Board's Nominations and Elections Committee, then conducted the election of four trustees to the MHLS Board:

- **John Bickford** from Dutchess County (5 year term)
- **Camilla W. von Bergen** from Putnam County (5 year term)
- **Myrna Sameth** from Ulster County (5 year term)
- **Lynne Ridgeway** from Ulster County (4-year term)

All four nominees were elected and will begin their terms on January 1, 2013.



MHLS Executive Director Mike Nyerges with Karen O'Brien

Following the elections, executive Director, Michael Nyerges presented **Karen O'Brien, MHLS' Cataloging & Database Maintenance Supervisor** with an Employee Service Award for her 20 years of exemplary service and commitment to libraries.

Mr. Nyerges also used his time to thank the Directors Association Steering Committee and Advisory Committee Chairs, recognizing them for their work in collaboration with the System and for their leadership efforts throughout 2012.



(l-r) Jerry Nichols, Bridget Quinn-Carey & John Hammond

The panel discussion was moderated by Mike Nyerges. The panel, which included **Bridget Quinn-Carey, John Hammond, and Gerald Nichols** of the Regents Advisory Council on Libraries, presented an overview of the state's vision for the future of public libraries based on the findings of the Regents Advisory Council' Report: **Creating the**

Future: a 2020 Vision Plan for Library Service in New York State. Following opening comments, the audience was encouraged to interact with the panel and share concerns and experiences they are facing in their library communities.

MHLS Libraries

MHLS welcomes Erin Barnard as the new director of the Millbrook Library. Erin was formerly the assistant director of the Grinnell Library in Wappingers Falls, NY.

Professional Development

Customer Service for Library Staff - Techniques That Yield Results is aimed at engaging public service staff in academic and public libraries as well as beginning librarians as they learn more about providing the best in customer service to information seekers.

Over the course of four (4) 2-hour online sessions, participants will learn how to:

- Identify the skills utilized in providing service to your patrons
- Recognize how to demonstrate customer service skills to your patrons
- Define barriers to patron interactions with librarians and staff
- Employ examples to reinforce soft customer skills
- Distinguish between elementary service and value added service for your patrons

The cost per participant is \$40.00, and session dates for this course are as follows:

- November 26, 2012, 11:30am-1:30pm
- December 3, 2012, 11:30am-1:30pm
- December 10, 2012, 11:30am-1:30pm
- December 17, 2012, 11:30am-1:30pm

Participants will need to attend all four sessions, and both individual participation and group class work will be required. For more information and registration, visit the NY3Rs Web page at:

<http://bit.ly/RGPZUH>

“Hidden Treasures of the Hudson Valley” is the topic for the November meeting of the Dutchess County Genealogical Society. “Overshadowed by the many major historical sites in the Hudson Valley are a number of relatively unknown yet historically significant locales. In most cases these sites are hidden in plain view, positioned along heavily trafficked roads or in the midst of city centers. Anthony Musso profiles many of these in his book *Hidden Treasures of the Hudson Valley*. At this meeting, he’ll discuss, with a slide show, the fascinating history of places you might pass every day. Many have been reworked and repurposed, and you may be surprised to learn the original uses of structures that line the streets of local cities, towns, and villages. The meeting will be held at 7:30pm on Tuesday, November 13th at the Church of Jesus Christ of Latter Day Saints at 204 Spackenkill Road in Poughkeepsie. No registration is necessary.

Marketing, Advocacy & Funding



How people learn about local information, from the Pew Internet & American

Life Project: “While local TV news remains the most popular source for local information in America, adults rely on it primarily for just three subjects - weather, breaking news and to a lesser extent traffic. And for all their problems, **newspapers** (both print and on the web) are the source Americans turn to most for a wider range of information than any other source, according to a new survey out today. The **internet** has a strong hold in the local community as well. Web-only outlets are now the key source of information on some key subjects such as education or local business and restaurants. And greater disruption seems to lie ahead. For the 79% of Americans who are online, as well as Americans ages 18-39, the internet ranks as a top source of information for most of the local subjects studied in the survey.” The new data from the Pew Internet & American Life Project shows that when asked what sources people rely on **MOST for information about community events:**

- 25% report using the local newspaper
- 13% report Word-of-Mouth as most effective
- 12% rely on “the Internet”

Learn more at <http://bit.ly/owjXQ>