

SAM™

The Total Solution for Managing Patron Technology

Feature Update v 8.0

Smart Access Manager version 8.0 sets the new standard for Time, Internet, and Print access management for libraries. It is the tool around which you can implement a complete and comprehensive *Technology Management Solution*. SAM is a scalable, long-term solution for managing access to all public-use technology within libraries.

SAM integrates access management with automation software products to provide libraries with a patron information resource that is easy for staff to manage, for example:

- Automated log on for Patrons *and* Visitors
- Flexible Session times for when the library is not busy
- CIPA compliant Internet access without staff burden
- Print and copy payments by account
- Special operating modes to support important resources such as OPAC computers



SAM 8.0 the most feature-rich integrated access management available:

Powerful User Authentication:

SAM provides options for patron and visitor PC access. You can take advantage of real-time user status and/or birth date in rules for patrons; SAM will automatically synchronize with changes made in ILS records. **New for 8.0: Staff can establish temporary SAM Visitor accounts at the click of a button.**

Intelligent Session Management:

SAM enforces your computer session policies separately for groups such as patron, visitor, student, or child. You can let users reserve their own PC, or implement an automated 1st Available Sign-Up system. PC Screen Lock gives users peace of mind when, for example, they want to leave the PC to pick up a draft document at the printer. **New for 8.0: SAM can even extend session times when the library is not busy!**

CIPA Compliance Options:

SAM empowers Internet access consistent with the library's decision. It directs the filter to the individual, not the PC, automatically defaults per your policy. **New for 8.0: You can let adults choose their own access level in real-time without staff involvement.**

Cardless Print and Copy Control:

SAM can allow patrons to prepay their account for print or copy charges. SAM manages print charges, page limits, and number of free pages; all of which can be customized for each user group. No extra cards or hardware needed; **SAM does it all with existing library cards!**



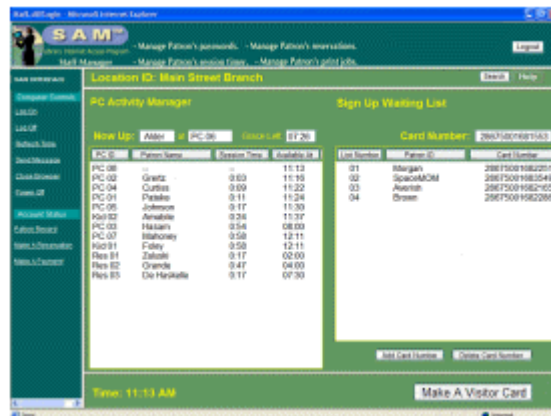
SAM...An Unparalleled Tool for the Library Professional!

Centralized Configuration for Administrators:

SAM gives Administrators the ability to centrally manage all aspects of their SAM implementation anytime, anywhere over the Internet. **New for 8.0: SAM's Consortium engine reinforces the independence of all member libraries.**

Remote Control of Patron PCs:

New for 8.0: SAM PC Activity Manager gives staff total control of public PCs from their desk. Imagine sending a message, closing the browser, ending a session or even shutting down a PC...all at the click of a button!



PACMan Operating Mode:

"PACMan" confines users to the library's catalog. It includes patent-pending technology giving users the flexibility to access links displayed in your catalog while preventing them from surfing the Internet as a whole.

PC Zones:

SAM lets you create zones (Kids, Express, etc.) and enforce different policies in each. SAM reinforces the library's architectural footprint and allows you to develop a real "Technology Management Solution"!

Customizable Messages & Log On Screen:

SAM lets you customize patron notification messages so handling special case libraries or multiple languages is possible. The library can even display its' own custom log on screen or welcome message.

System Security:

A SAM integrated feature that protects public-use PC's from intentional or unintentional harm. **New for 8.0: This tcp/ip based module lets you manage the security of all your PCs from the convenience of a single location.**

Application / Web Site Metering:

SAM can count usage of library applications and local or on-line databases/catalogs to help you control cost and invest in resources used by the library's patronage.

Reporting & Privacy Protection:

SAM records computer usage and transaction information in a centralized database on your server. **New for 8.0: You can develop an unattended record retention program that protects patron privacy by destroying field level patron records while maintaining the integrity of statistical information.** SAM can always generate valuable statistical usage reports on PCs, printed documents, online subscription services, etc.

All This Plus The Industry's Only Full Line of Account Management Options!

SAM offers APM™ (Account Payment Machines) and other control devices that enhance your ability to manage cash within the library and permit users to pay for copies or microfiche printing with the money on their SAM account. SAM Sign-Up Stations let your customers manage their own place in line for computers without any staff involvement. Consult your customer sales representative for more information about these exciting options.



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