

**You may also complete this survey
Online at EastFishkillLibrary.org**

1. Are you:
 - Male Female
2. Your age:
 - Under 18 36-55
 - 18-35 Over 55
3. Your residence:
 - Town of East Fishkill
 - Town of Beekman
 - Town of Lagrangeville
 - Other: _____
4. Do you use the East Fishkill Community Library (EFCL)?
 - Yes
 - No *(Please skip to Question 8)*
5. How long ago was your last visit?
 - Within last 3 months
 - 3 to 6 months ago
 - 7 months to a year
 - More than a year ago *(Please skip to Question 8)*
6. During the past year, have you: *(Check all that apply)*
 - Checked out Books
 - Checked out or downloaded Audio Books
 - Checked out Videotapes, DVD's or CD's
 - Requested an Interlibrary Loan
 - Checked out Magazines or Newspapers
 - Used Info from the Bulletin Board
 - Obtained Tax Info from the Library
 - Used the Copy Machine
 - Used a Library Computer
 - Used the EFCL Web Site at home or school
 - Ordered Library Materials online
 - Used Library Databases to research by computer at home or school
 - Brought children to a Children's Program
 - Attended an Adult Program
 - Used a Public Meeting Room
 - Asked for help to find information
 - Other use of the library: _____



7A. Please rate the following services and collections of EFCL, entering one of the following letters in each box below:

- A = Fine
- B = Needs a little improvement
- C = Needs a lot of improvement
- D = Don't know

- Adult fiction
- Adult nonfiction
- Children's fiction
- Children's nonfiction
- Large print books
- Books on tape
- Interlibrary Loan
- Magazines and Newspapers
- Art Gallery and Displays
- Reference Help
- Adult Videos/DVD's
- Children's Videos/DVD's
- CD's
- Copy machine
- Computers
- Public Meeting Rooms
- Adult Programs
- Children's Programs
- Courtesy of Library Staff
- Helpfulness of Staff
- Overall Size of Collection
- Quality of Collection
- Furnishings/Décor
- Parking
- Hours of Operation

7B Please go back to 7A and circle the items that are very important to you personally:

8. *(Skip the following question if you have visited EFCL in the last year:)* Why haven't you visited EFCL in the last year?
 - Don't use libraries
 - Location not convenient
 - Hours not convenient
 - Don't know where it is
 - Don't know what it has to offer
 - Other *(please explain):*

9. In the past year, have you visited any other library?
 - Yes (please name): _____
 - No (Please skip to Question 11)
10. *(If you answered Yes to Question 9)* Why did you visit that library?
 - More convenient location
 - More convenient hours
 - Better atmosphere
 - Attended a program or meeting
 - Had what I needed *(Please explain):*

 - Other *(Please explain):*

11. What segments of the community do you think the library can do a better job of serving (e.g. preschoolers, senior citizens, etc.):

12. What specific kinds of programs and activities would you like the library to provide?

