1. What flashpoint is your library facing?

2. What characteristics will be impacted?
   - Board
   - Management
   - Finances
   - Services
   - Internal Controls
   - External Communications
   - Facility
   - Evaluation
   - Technology
   - Friends
   How?

3. What affect will the impacts listed above have on other characteristics?
   - Board
   - Management
   - Finances
   - Services
   - Internal Controls
   - External Communications
   - Facility
   - Evaluation
   - Technology
   - Friends

4. What needs to happen to proactively deal with the changing characteristics?