COMMUNITY SURVEY 2013

In an effort to serve you better, the Patterson Library is embarking on a long-range plan. As part of this effort, we are collecting information from our residents. This information along with your thoughts and opinions will help us better serve the Patterson community. Thank you.

1. Do you have a Patterson Library or other Putnam County Library Card? ___Yes ___No
2. What is your zip code? __________
3. Please describe yourself: ___Male ___Female
4. Age: ___Under 12 ___12-18 ___19-35 ___36-54 ___55-69 ___70+
5. Why do you visit the library? (check all that apply)
   ___Books ___Music CD ___eBooks ___DVDs ___Wi-Fi ___Computers ___Book Clubs ___Study/Research ___Read Newspapers/Magazines ___Audio Books ___Copy/Fax machine ___AARP tax service ___Adult Programs ___Kid’s Programs ___Outside Organization ___Museum Passes ___Patterson Library Park ___Meet Friends ___Reference Help
6. When you visit the library are you able to find what you are looking for? ___Yes ___No ___With help
7. How helpful is our staff? ___very helpful ___somewhat helpful ___not very helpful ___not at all helpful
   Comments:________________________________________________________________________________________
8. Do you find our new library facility provides a better experience? ___Yes ___No
   Comments:________________________________________________________________________________________
9. Please rate your satisfaction with the following services using the following scale:
   1 very satisfied  2 satisfied  3 dissatisfied  4 don’t know
   • Collection (books, magazines, eBooks, audio, DVDs, CDs etc.)
   • Program Offerings:
   • Hours Open:
   • Interlibrary Loan/Reserves:
   • Computers & Internet Access:
   • Library Facility (cleanliness, comfort, design)
10. Do you find our website helpful? ___Yes ___No
11. Do you use our online services? ___Yes ___No
12. Circle all program topics that might interest you:

Local History  History  Music  Sports  Finance  Travel  Book Talks
Fine Arts  Theatre/ Movies  Computers/Technology  Retirement/Aging
Genealogy  Gardening/Home Improvement  Cooking/Dining  Game Nights
Nature  Health & Wellness  Home Improvement  Author Visits  Concerts

13. Have you attended any Healthy Living Programs? (nutrition/cooking/wellness) __Yes __No
If yes, have you made changes to your lifestyle to live healthier? ___Yes ___No
If yes, what changes have you made?
________________________________________________________________________________________
_____________________________________________________________________________________

14. Do you think you will borrow our garden tools? ___Yes ___No

15. Have you noticed our new exterior lighting? ___Yes ___No

16. Do you utilize our outdoor facilities (picnic tables, gazebo, benches) ___Yes ___No

17. How do you find information about our library & activities?

__Facebook  ___Webpage  ___Newspaper  ___Flyers  ___Community Bulletin Boards
___School eNews  ___Friends  ___Staff  ___Online calendars  ___Other

18. Have you used the library during / after emergency situations? (power outages, storms, etc.) ___Yes ___No

19. Do you think a good local library adds value to your home? ___Yes ___No

20. Do you think the cost of library services is reasonable? ___Yes ___No ___ Don’t Know

21. You are most interested in (check all that apply)

___Using the library
___Attending programs
___Learning how to use computers, learn a new language etc.
___Opportunities to meet other people
___Using library computers
___Helping with the library Book Sale
___Helping with the library garden

Additional Comments:
________________________________________________________________________________________
________________________________________________________________________________________
_____________________________________________________________________________________

Thank you for taking the time to complete this survey, we appreciate your input.
Please drop off your survey at the front desk or mail to:
Patterson Library  PO Box 418 Patterson, NY 12563