

Please take a moment to take our survey, or take it online at www.pattersonlibrary.org just click on **TAKE OUR SURVEY**.

COMMUNITY SURVEY 2013

In an effort to serve you better, the Patterson Library is embarking on a long-range plan. As part of this effort, we are collecting information from our residents. This information along with your thoughts and opinions will help us better serve the Patterson community. Thank you.

1. Do you have a Patterson Library or other Putnam County Library Card? Yes No
2. What is your zip code? _____
3. Please describe yourself: Male Female
4. Age: Under 12 12-18 19-35 36-54 55-69 70+
5. Why do you visit the library? (check all that apply)
 - Books Music CD eBooks DVDs Wi-Fi Computers
 - Book Clubs Study/Research Read Newspapers/Magazines Audio Books
 - Copy/Fax machine AARP tax service Adult Programs Kid's Programs Outside Organization
 - Museum Passes Patterson Library Park Meet Friends Reference Help
6. When you visit the library are you able to find what you are looking for? Yes No With help
7. How helpful is our staff? very helpful somewhat helpful not very helpful not at all helpful
 Comments: _____

8. Do you find our new library facility provides a better experience? Yes No
 Comments: _____

9. Please rate your satisfaction with the following services using the following scale:

1 very satisfied **2** satisfied **3** dissatisfied **4** don't know

 - Collection (books, magazines, eBooks, audio, DVDs, CDs etc.) _____
 - Program Offerings: _____
 - Hours Open: _____
 - Interlibrary Loan/Reserves: _____
 - Computers & Internet Access: _____
 - Library Facility (cleanliness, comfort, design) _____
10. Do you find our website helpful? Yes No
11. Do you use our online services? Yes No

12. Circle all program topics that might interest you:

Local History History Music Sports Finance Travel Book Talks
Fine Arts Theatre/ Movies Computers/Technology Retirement/Aging
Genealogy Gardening/Home Improvement Cooking/Dining Game Nights
Nature Health & Wellness Home Improvement Author Visits Concerts

13. Have you attended any Healthy Living Programs? (nutrition/cooking/wellness) Yes No

If yes, have you made changes to your lifestyle to live healthier? Yes No

If yes, what changes have you made?

14. Do you think you will borrow our garden tools? Yes No

15. Have you noticed our new exterior lighting? Yes No

16. Do you utilize our outdoor facilities (picnic tables, gazebo, benches) Yes No

17. How do you find information about our library & activities?

Facebook Webpage Newspaper Flyers Community Bulletin Boards

School eNews Friends Staff Online calendars Other

18. Have you used the library during / after emergency situations? (power outages, storms, etc.) Yes No

19. Do you think a good local library adds value to your home? Yes No

20. Do you think the cost of library services is reasonable? Yes No Don't Know

21. You are most interested in (check all that apply)

Using the library

Attending programs

Learning how to use computers, learn a new language etc.

Opportunities to meet other people

Using library computers

Helping with the library Book Sale

Helping with the library garden

Additional Comments:

Thank you for taking the time to complete this survey, **we appreciate** your input.

Please drop off your survey at the front desk or mail to:

Patterson Library PO Box 418 Patterson, NY 12563