

2012 Survey - Roeliff Jansen Community Library

Dear Community Resident,

The library wants to know. "How are we doing?" And, "How can we do better?" Please take a few minutes to fill out this anonymous survey. The survey must be completed by June 15th. The results will be available on our website and in the library.

1. Approximately how often do you go to the library?

Once a week
or more

Twice a month

Monthly

1 to 6 times a
year

Never

2. Tell us how you feel about the following statements.

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree
The library is an asset to the community.					
I feel welcome at the library.					
The library has an important role as a community center.					
Our state-of-art green library will save money in the long run.					
The library is for people like me.					
The new building was a waste of money.					
A free public library is vital to the community.					
The staff helps me find new books to enjoy.					

Comments on any of these issues:

3. What would be helpful to you or your children? What service, class, program or training would you like the library to offer?

4. How satisfied are you with the library's materials and services? If you are not a library user, please go on to question 5.

Very Satisfied Satisfied No Opinion Dissatisfied Very Dissatisfied

Adult books:

Children's books:

Magazines:

DVD Movies:

Audio books:

E-books:

Children's programs:

Concerts & Speakers:

Staff friendliness:

Staff service:

Lending periods and fines:

Library hours:

The library's website:

Ease of finding what I want:

Comments?

5. Please tell us about your computer and internet experience. Check all that apply.

I have internet at home.

I have a high speed internet connection at home.

I would like to improve my computer and internet or e-book skills.

I have used the library's free computers or WIFI access.

I have used the library's website.

6. The library offers a lot more than books. Check all the materials, services or programs that you know or have heard about.

Book clubs

Concerts

Book Club in a Bag program

Poetry workshops

Toddler story time

Live animal shows

Crafts for children

Art exhibits

Music CD's

Meeting rooms

Movies on DVD

Reserve and renew books online

Magazines and newspapers

Job search resources

Local history materials

Flu shot clinics

Adult craft classes

Computer classes

Auto repair manuals online

Genealogy database

E-books and Audio Books

Practice tests database (GED, SAT, Civil Service, Military etc.)

Computers

Language learning online

Personal help doing taxes

Homework help online

7. How do you learn about library events? Check all that apply.

I don't get any information about library events and programs.

I read about library events and programs in the newspaper.

Library's emailed newsletter.

I receive emails about library events and programs.

From neighbors and friends.

15. Do you have children living at home? If yes, what are their ages:

16. If you plan to retire in the next 5 years, will it be:

Here

Elsewhere

Here and elsewhere

Thank you for participating.

Roeliff Jansen Community Library

518-325-4101

www.roejanlibrary.org

Done

Powered by **SurveyMonkey**
Create your own [free online survey](#) now!