COMMUNITY SURVEY 2013

In an effort to serve you better, the Patterson Library is embarking on a long-range plan. As part of this effort, we are collecting information from our residents. This information along with your thoughts and opinions will help us better serve the Patterson community. Thank you.

1. Do you have a Patterson Library or other Putnam County Library Card?  ____Yes  ____No
2. What is your zip code? __________
3. Please describe yourself:  ____Male  ____Female
4. Age:  ____Under 12  ____12-18  ____19-35  ____36-54  ____55-69  ____70+
5. Why do you visit the library? (check all that apply)
   ____Books  ____Music CD  ____eBooks  ____DVDs  ____Wi-Fi  ____Computers
   ____Book Clubs  ____Study/Research  ____Read Newspapers/Magazines  ____Audio Books
   ____Copy/Fax machine  ____AARP tax service  ____Adult Programs  ____Kid’s Programs  ____Outside Organization
   ____Museum Passes  ____Patterson Library Park  ____Meet Friends  ____Reference Help
6. When you visit the library are you able to find what you are looking for?  ____Yes  ____No  ____With help
7. How helpful is our staff?  ____very helpful  ____somewhat helpful  ____not very helpful  ____not at all helpful
   Comments: ___________________________________________________________________________________
   ____________________________________________________________________________________________
8. Do you find our new library facility provides a better experience?  ____Yes  ____No
   Comments: ___________________________________________________________________________________
   ____________________________________________________________________________________________

9. Please rate your satisfaction with the following services using the following scale:

1  very satisfied  2 satisfied  3  dissatisfied  4  don’t know
- Collection (books, magazines, eBooks, audio, DVDs, CDs etc.)  ____
- Program Offerings: ____
- Hours Open: ____
- Interlibrary Loan/Reserves: ____
- Computers & Internet Access: ____
- Library Facility (cleanliness, comfort, design) ____

10. Do you find our website helpful?  ____Yes  ____No

11. Do you use our online services?  ____Yes  ____No
12. Circle all program topics that might interest you:

<table>
<thead>
<tr>
<th>Local History</th>
<th>History</th>
<th>Music</th>
<th>Sports</th>
<th>Finance</th>
<th>Travel</th>
<th>Book Talks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine Arts</td>
<td>Theatre/Movies</td>
<td>Computers/Technology</td>
<td>Retirement/Aging</td>
<td></td>
<td></td>
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<tr>
<td>Genealogy</td>
<td>Gardening/Home Improvement</td>
<td>Cooking/Dining</td>
<td>Game Nights</td>
<td></td>
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<tr>
<td>Nature</td>
<td>Health &amp; Wellness</td>
<td>Home Improvement</td>
<td>Author Visits</td>
<td>Concerts</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13. Have you attended any Healthy Living Programs? (nutrition/cooking/wellness) __Yes __No
   If yes, have you made changes to your lifestyle to live healthier? ___Yes ___No
   If yes, what changes have you made?
   __________________________________________________________
   __________________________________________________________

14. Do you think you will borrow our garden tools? ___Yes ___No

15. Have you noticed our new exterior lighting? ___Yes ___No

16. Do you utilize our outdoor facilities (picnic tables, gazebo, benches) ___Yes ___No

17. How do you find information about our library & activities?
   __Facebook ___Webpage ___Newspaper ___Flyers ___Community Bulletin Boards
   ___School eNews ___Friends ___Staff ___Online calendars ___Other

18. Have you used the library during / after emergency situations? (power outages, storms, etc.) ___Yes__No

19. Do you think a good local library adds value to your home? ___Yes ___No

20. Do you think the cost of library services is reasonable? ___Yes ___No ___ Don’t Know

21. You are most interested in (check all that apply)
   ___Using the library
   ___Attending programs
   ___Learning how to use computers, learn a new language etc.
   ___Opportunities to meet other people
   ___Using library computers
   ___Helping with the library Book Sale
   ___Helping with the library garden

Additional Comments:
   __________________________________________________________
   __________________________________________________________
   __________________________________________________________

Thank you for taking the time to complete this survey, we appreciate your input.
Please drop off your survey at the front desk or mail to:
Patterson Library PO Box 418 Patterson, NY 12563