

## COMMUNITY SURVEY 2013

In an effort to serve you better, the Patterson Library is embarking on a long-range plan. As part of this effort, we are collecting information from our residents. This information along with your thoughts and opinions will help us better serve the Patterson community. Thank you.

1. Do you have a Patterson Library or other Putnam County Library Card?  Yes  No
2. What is your zip code? \_\_\_\_\_
3. Please describe yourself:  Male  Female
4. Age:  Under 12  12-18  19-35  36-54  55-69  70+
5. Why do you visit the library? (check all that apply)  
 Books  Music CD  eBooks  DVDs  Wi-Fi  Computers  
 Book Clubs  Study/Research  Read Newspapers/Magazines  Audio Books  
 Copy/Fax machine  AARP tax service  Adult Programs  Kid's Programs  Outside Organization  
 Museum Passes  Patterson Library Park  Meet Friends  Reference Help
6. When you visit the library are you able to find what you are looking for?  Yes  No  With help
7. How helpful is our staff?  very helpful  somewhat helpful  not very helpful  not at all helpful  
Comments: \_\_\_\_\_  
\_\_\_\_\_
8. Do you find our new library facility provides a better experience?  Yes  No  
Comments: \_\_\_\_\_  
\_\_\_\_\_
9. Please rate your satisfaction with the following services using the following scale:  
**1** very satisfied **2** satisfied **3** dissatisfied **4** don't know
  - Collection (books, magazines, eBooks, audio, DVDs, CDs etc.) \_\_\_\_\_
  - Program Offerings: \_\_\_\_\_
  - Hours Open: \_\_\_\_\_
  - Interlibrary Loan/Reserves: \_\_\_\_\_
  - Computers & Internet Access: \_\_\_\_\_
  - Library Facility (cleanliness, comfort, design) \_\_\_\_\_
10. Do you find our website helpful?  Yes  No
11. Do you use our online services?  Yes  No

12. Circle all program topics that might interest you:

Local History    History    Music    Sports    Finance    Travel    Book Talks  
Fine Arts    Theatre/ Movies    Computers/Technology    Retirement/Aging  
Genealogy    Gardening/Home Improvement    Cooking/Dining    Game Nights  
Nature    Health & Wellness    Home Improvement    Author Visits    Concerts

13. Have you attended any Healthy Living Programs? (nutrition/cooking/wellness)  Yes  No

If yes, have you made changes to your lifestyle to live healthier?  Yes  No

If yes, what changes have you made?

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14. Do you think you will borrow our garden tools?  Yes  No

15. Have you noticed our new exterior lighting?  Yes  No

16. Do you utilize our outdoor facilities (picnic tables, gazebo, benches)  Yes  No

17. How do you find information about our library & activities?

Facebook     Webpage     Newspaper     Flyers     Community Bulletin Boards

School eNews     Friends     Staff     Online calendars     Other

18. Have you used the library during / after emergency situations? (power outages, storms, etc.)  Yes  No

19. Do you think a good local library adds value to your home?  Yes  No

20. Do you think the cost of library services is reasonable?  Yes  No  Don't Know

21. You are most interested in (check all that apply)

Using the library

Attending programs

Learning how to use computers, learn a new language etc.

Opportunities to meet other people

Using library computers

Helping with the library Book Sale

Helping with the library garden

**Additional Comments:**

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**Thank you** for taking the time to complete this survey, **we appreciate** your input.

Please drop off your survey at the front desk or mail to:

Patterson Library PO Box 418 Patterson, NY 12563