

Computer Usage w/ SAM's User Usage Report

1. Open a web browser.
2. Go to your SAM control
 - a. Command PC Users: This is the Command PC address followed by /SAM. If you do not know this contact Comprise at 1-800-531-0132

ex. 192.168.10.5/SAM/

- b. MHLS Server Users: Use http://sam.midhudson.org:99/SAM



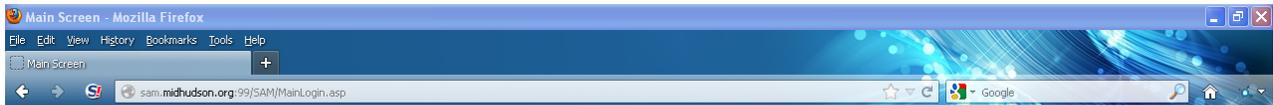
Smart SERVER™

Authorized Personnel Only
Type your User Name & Password in the spaces provided and click [Enter]

User Name
 Password

Notice: Access to this website is limited to authorized staff only
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3. Enter you SAM Administrator User Name and Password.
 - a. Command PC Users: Contact Comprise at 1-800-531-0132
 - b. MHLS Server Users: Contact MHLS Tech Support at (845) 471-6060 x240
4. Click the SAM link.



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PRODUCT HOME PAGE

[Contact Us](#)

Instructions

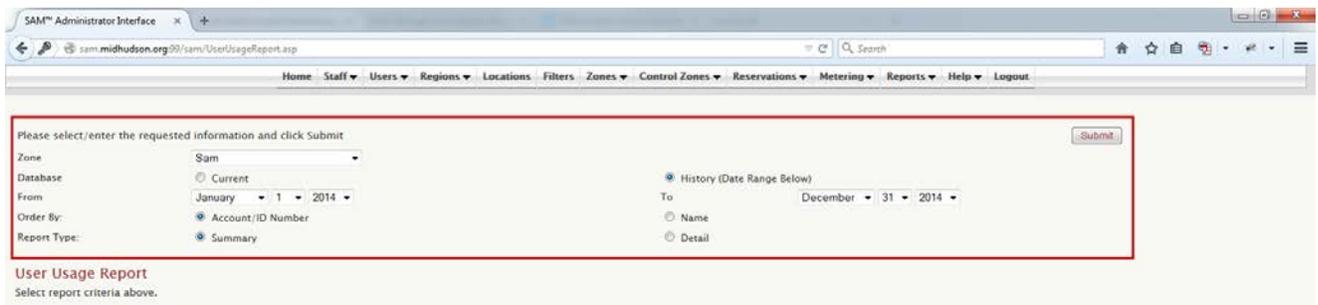
Please review the License information below and acknowledge any messages. For assistance, Click [Contact Us]. Click on the appropriate link below to access the Comprise Product.

	SAM	Wireless	Payment Center	Smart Money Manager	Smart Pay	Consolidated Reports
License	250110-222201220-2099311-839	N/A	N/A	N/A	N/A	
Expiration Date	9/21/2013	N/A	N/A	N/A	N/A	
Locations Licensed	20	N/A	N/A	N/A	N/A	
Clients Licensed	311	N/A	N/A	N/A	N/A	

5. Go to Reports > User Usage.



6. Select your Zone.
7. Set to History(Date Range Below)
8. Set From January 1 2015 To December 31 2015
9. Set Report Type to Summary.
10. Click Submit



11. Number of Existing User Sessions, corresponds to the number of patron session.

<u>Sam</u>	
Number Of Existing Users Logged	1
Total Hours	00:09:55
Number Of Existing User Sessions	3
Average Session Time	00:03:18