

# FY 2020 ANNUAL REPORT

**OUR WEBSITE HAD**  
77,738 visitors  
(72% increase)



**LIBRARY PATRONS**  
**DOWNLOADED**  
15,975  
ebooks, movies,  
music, and audio-  
books  
(89% increase)



**LIBRARY PATRONS**  
**USED COMPUTERS**  
3,030 times and  
Wi-Fi was accessed  
8,760 times



2020 was a year of challenges. Due to Covid-19 we were forced to shut down completely for 15 weeks.

Once we were able to return to the building, staff rose to the challenge and found safe, contact-free ways to continue providing services. These included mystery bags, curbside service, crafts to take home, learning kits, etc.

We look forward to returning to serving our community under normal operations.

In the meantime, we will be offering outdoor programs this spring and summer.

**STAFF CREATED**  
310 programs  
attended by 3,234  
patrons of all ages

**5,972 PEOPLE HOLD**  
**LIBRARY CARDS**  
(9.8% increase)

**STAFF LOANED**  
60,255 items  
including 33,511 books, and  
26,744 audiovisual items

**STAFF ANSWERED**  
25,430  
reference questions  
including 1,004 from  
online chat  
(31.2% increase)

# Photo Highlights

