MHLS Director Briefing

COVID-19 | July 2, 2020

MID-HUDSON LIBRARY SYSTEM

Today

- NYS Updates
- REALM Result answer
- MHLS Reminders
- Brief Intro to Sora from OverDrive

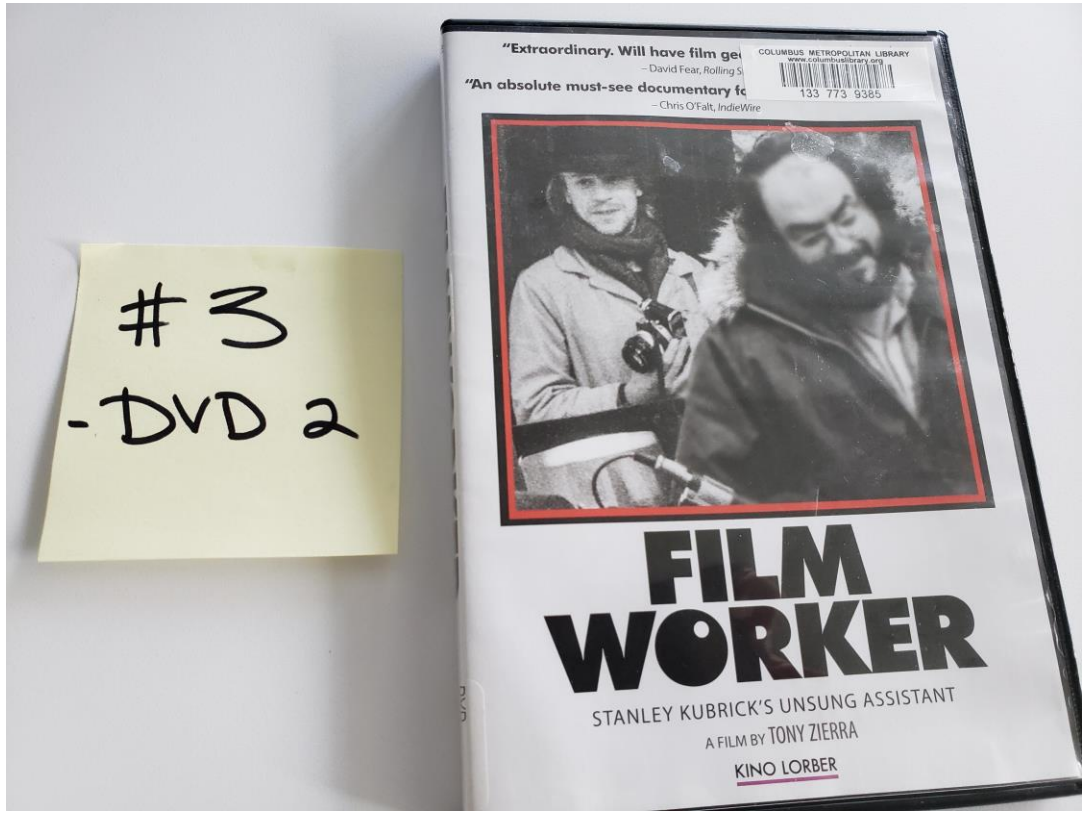
MID-HUDSON LIBRARY SYSTEM

New York State

- Revocation of state paid sick leave for staff who voluntarily travel to states that trigger the 14-day quarantine
  - Notify staff of travel restrictions
  - Federal emergency leave may still be available
    - Under the FFCRA, an employee qualifies for paid sick time if the employee is unable to work (or unable to telework) due to a need for leave because the employee:
      - is subject to a Federal, State, or local quarantine or isolation order related to COVID-19;
- NYS Requirement for Large Malls: HEPA filters in HVAC systems
- OML adjustments: July 6
- 414 & Special District Election Solutions: Pending

REALM Update

- DVD Case Material
  - polypropylene
- Book Cover Material
  - biaxially oriented polyester



MID-HUDSON LIBRARY SYSTEM

MHLS Reminders

- Please update the Reopening Status Form when you transition to a new phase
- Next meeting: July 23rd at 3:00pm
  - Lessons Learned: tips from directors who have their facilities open to the public
- Please update your open hours

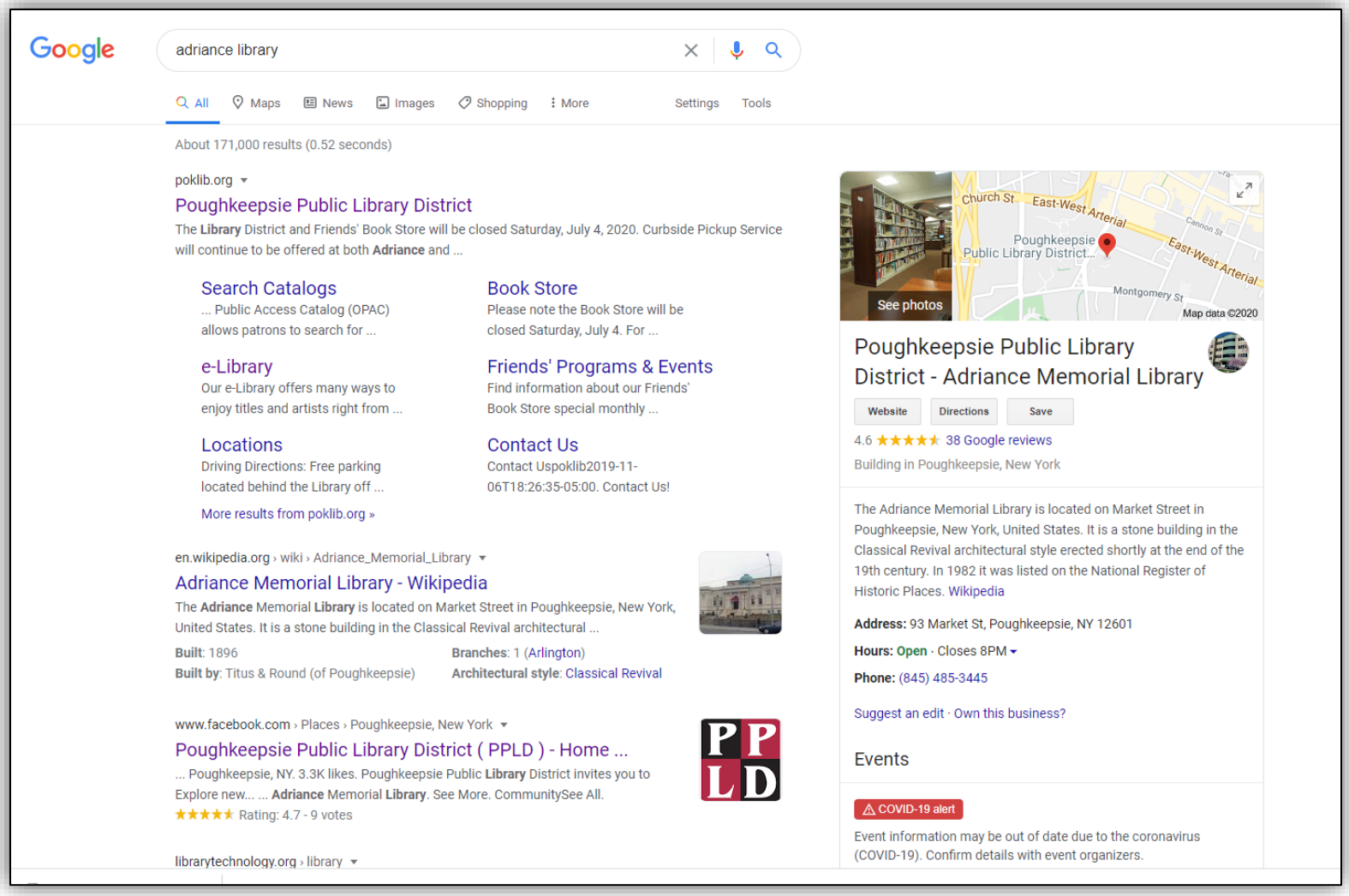
MID-HUDSON LIBRARY SYSTEM

Update Online Outlets

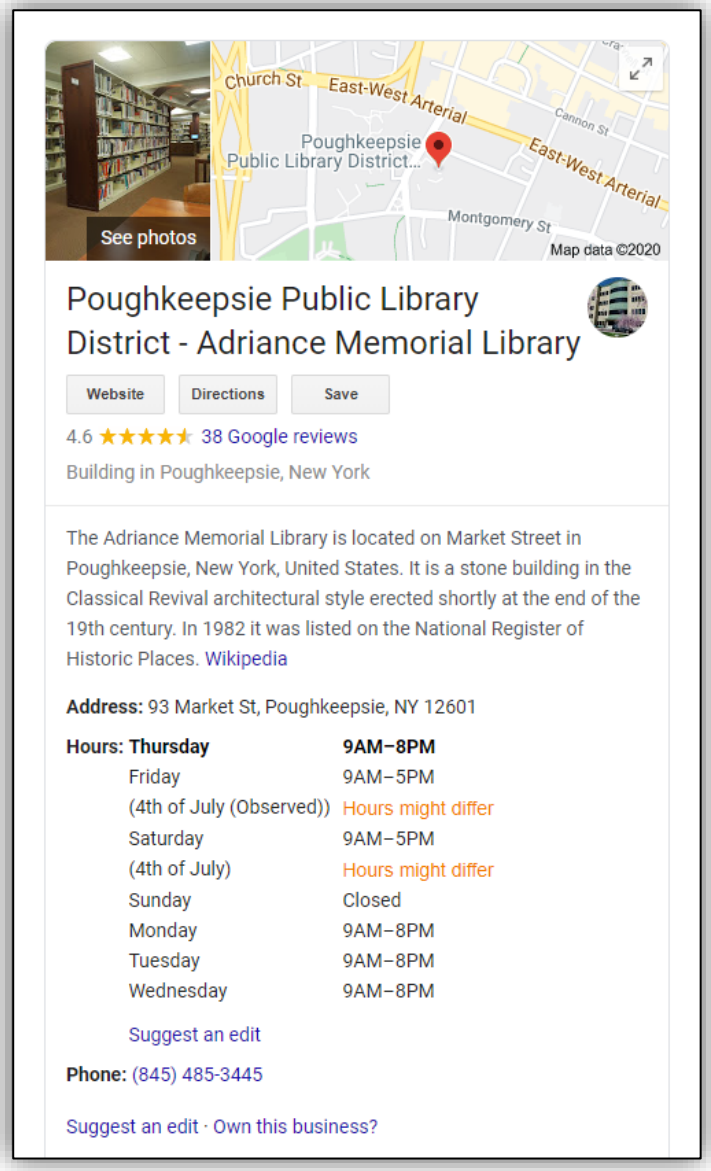
- Library Website
  - For MHLS Member Website Updates: Techsuppport@midhudson.org
- Social Media
- Google My Business

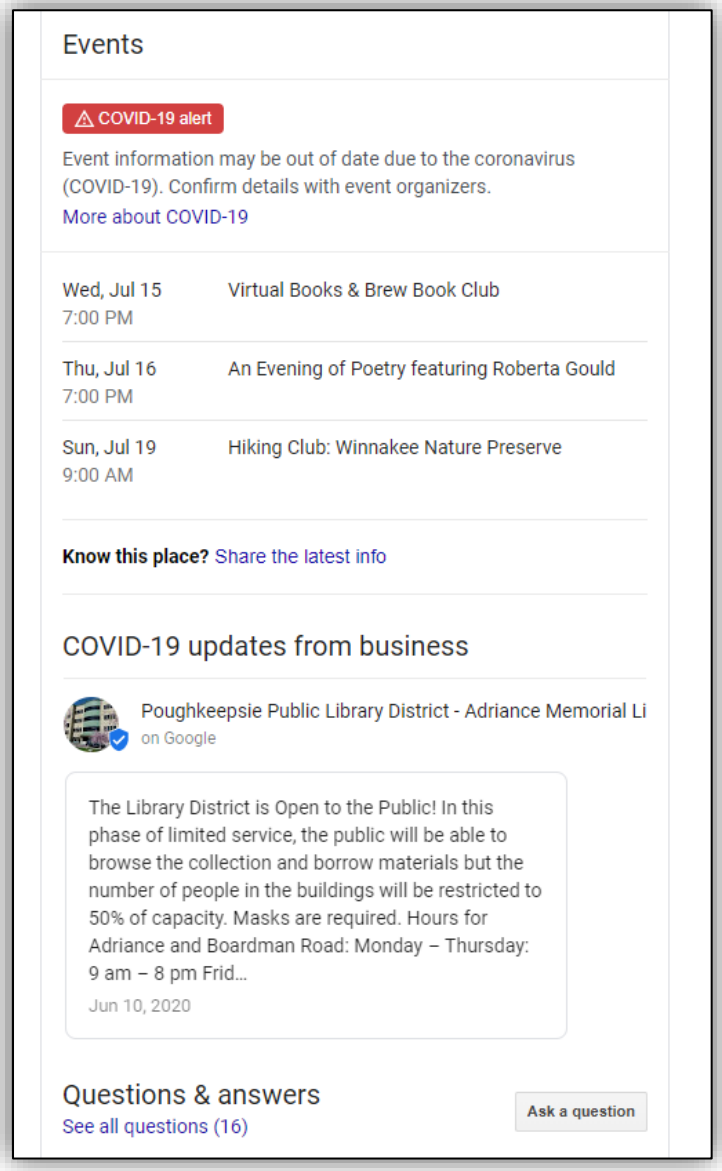
MID-HUDSON LIBRARY SYSTEM

Google My Business



Google My Business





Google My Business

- Why do I need to verify my business?
  - Verification allows Google to confirm that you are the rightful owner of the business, so that you have permission to manage your Google Business Profile.

- How do I verify my business?
  - It's easy: For most businesses, you can verify ownership over the phone, via SMS, or by requesting and receiving a postcard to your address from Google.

https://www.google.com/business/faq/

Sierra 5.1
Tuesday, July 7
3:00 am

- **Disabling the "Remember Me" feature**
  Default will be to disable
- Patrons can freeze holds for more than 255 days
- Offline client now https
- MHLS Staff
  - Undelete deleted records (while still in delete mode)
  - View loan rules and loan rule determiner tables at the same time & export to CSV
- Many issues fixed

Fully documented on Knowledge Base (right on front page under learn connect)

https://kb.midhudson.org/sierra-roadmap/sierra-release-info/

Tickets Please

- Changes to due dates & expiration extensions by request
- Closed dates – transactions rely on them
  - Days of the week you are closed
  - Days you are not open that do not fall on days of the week you are scheduled to be closed
- Changes to holds limits on your Ptype
- Provide information in your ticket. It helps us to understand, recreate and resolve issues quickly
  - Record numbers or barcodes
  - Login used in the process
  - Time of day and date

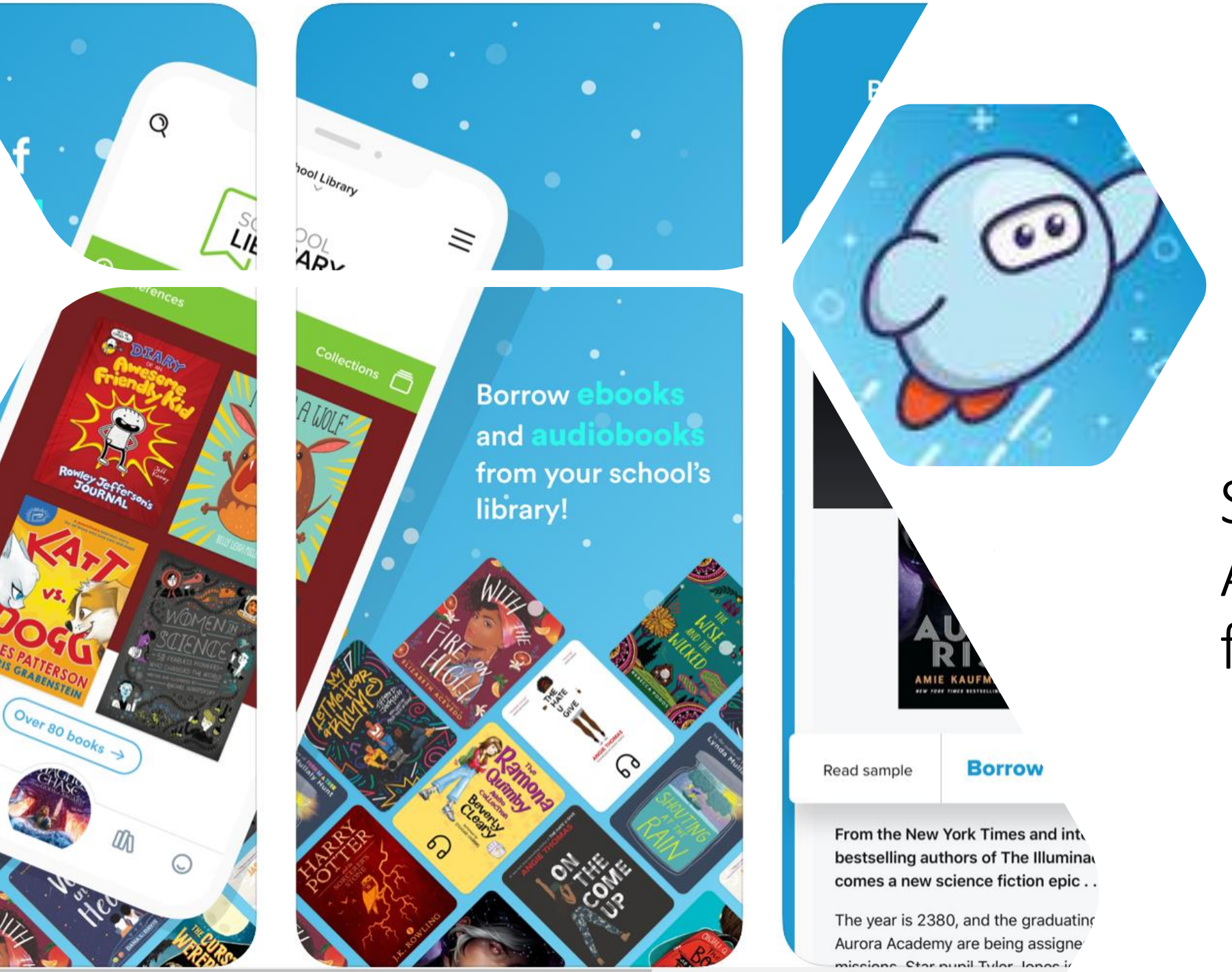
Email: techsupport@midhudson.org

Workin' on it

- Tracking the volume of checked out items
- Tracking holds and holdshelfs
- Tracking notices

- We are also working to update due dates with errors in the dates due to checkouts during closed periods. These due dates are being matched as closely to the normal loan periods as possible.

Email: techsupport@midhudson.org



Sora :
An opportunity for your library

KB-Resources

Kb.midhudson.org/sora

- Intro
- Training
- Participating Schools
- Website link

Arlington School District
- PPLD
- Pleasant Valley
- LaGrange

Knowledge Base

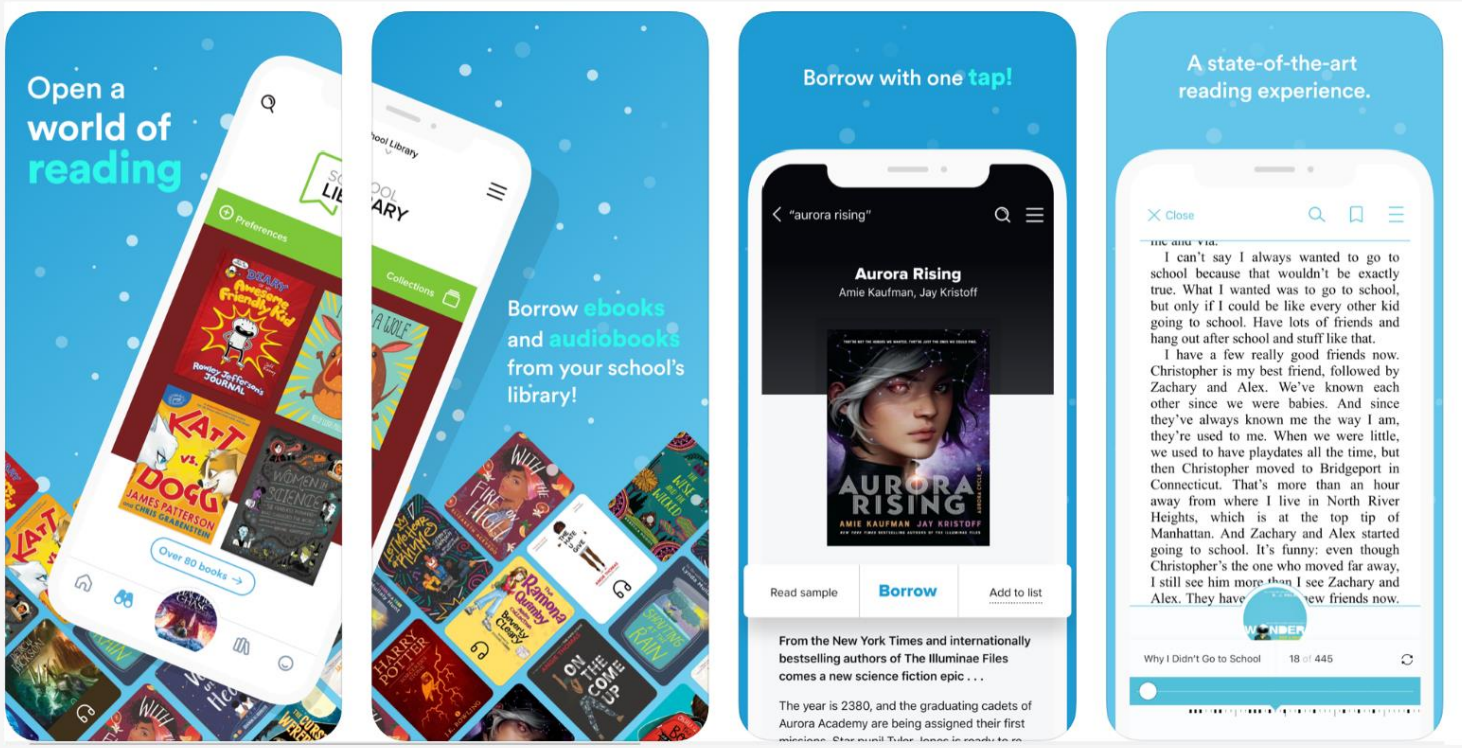
Search & hit enter...

HOME MHLS CALENDAR DOWNLOAD SUPPORT TICKET SUGGESTIONS

Sora

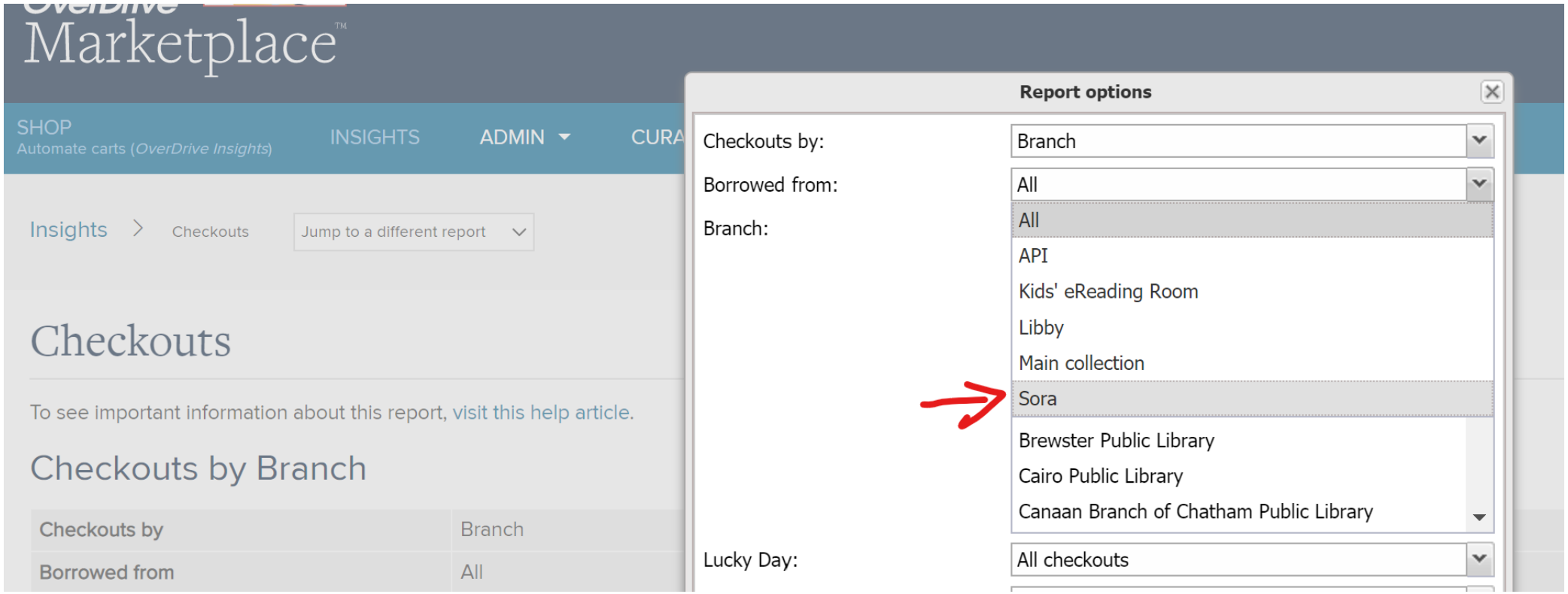
KNOWLEDGE BASE > SORA

- Brief Intro Video
- Training Video - for k-12 teachers school librarians
- List of participating school districts in NY
- Sora Website



What is Sora? Sora is an app, like Libby, that was designed for students to use in accessing the Overdrive content that their school owns. It provides teachers and school librarians a platform to :

Statistics can be filtered for Sora in Marketplace



thank you!

Rebekkah Smith Aldrich, Executive Director
845.471.6060 x239 | rsmith@midhudson.org

Laurie Shedrick, Assistant Director/Tech Ops Manager
845.471.6060 x220 | lshedrick@midhudson.org

Casey Conlin, Library Sustainability Coordinator
845.471.6060 x260 | cconlin@midhudson.org

MID-HUDSON LIBRARY SYSTEM