

103 Market Street Poughkeepsie, New York 12601-4028 Phone: 845.471.6060 Fax: 845.454.5940 http://midhudson.org

Action Plan Template

Project Title: Increasing Program Attendance

Project Description: To design and evaluate library services **in a way that** creates opportunities and addresses needs in our community **so that** more people will benefit from the programs offered by their library.

Project Goal: Increase Adult Program Attendance by 5%

Timeline: March - November 2019



Essential Factor #1: Create Programming Mission Statement

Key Steps I Need to Take:

- Consult with Assistant Director and Adult Programmer about why we are doing programs
- Write draft
- Assistant Director and Adult Programmer review draft
- Decide where to use it
- Share with staff and board of Trustees

Timeline:

Mid-may

Key Team Members & Stakeholders I Need to Involve:

Staff, especially Assistant Director and Adult Programmer Governance and Personnel Committee of Board of Trustees

Resources | Need:

Time, paper, pen, computer, printer

#	Action Item	Owner	Due Date	Status
1	Meet w/Assist Dir & Adult Progrmr	Brooke	4/20/19	Verbal sumry
2	Write draft	Brooke	4/25/19	Not started
3	Asst Dir and Adult Prog rev & add	Jen, Brian	4/30/19	Not started
4	Review changes, rewrite	Brooke	5/06/19	Not started
5	Gov & Pers review & suggestions	Committee	5/09/19	Not started
6	Write final statement	Brooke	5/13/19	Not started
7	Share with board of Trustees	Brooke	5/17/19	Not started

MID-HUDSON LIBRARY SYSTEM

Essential Factor #2:

Reach out to non-user groups, ask them to do a program at the library.

Key Steps I Need to Take:

- Brainstorm with staff about groups to contact, and possible programs that might appeal to them, and some that they could lead.
- Contact an identified non-user group in the community to do a program at the library that they would like.
- Run program; give participants evaluation sheet for feedback

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Timeline:

End of May or end of June, depending upon weather all programs are lined up for May

Key Team Members & Stakeholders I Need to Involve:

Staff, especially Adult Programmer and Assistant Director

Resources | Need:

Time, computer, printer, paper, mailing funds

#	Action Item	Owner	Due Date	Status
1	Staff brainstorm to identify	Brian	4/25/19	Not started
	non-user groups & possible			
	programs they could do			
2	Contact an identified non –	Brian	5/01/19	Not started
	user group & suggest a			
	program or a meeting about			
	a program they could do			
3	Schedule program, do PR	Brain	5/16/19	Not started
4	Print out evaluation sheets	Brian	5/16/19	Not started
5	Run program; provide	Brian	5/05/19	Not started
	evaluation sheets to			
	participants			



Essential Factor #3: Provide staff with talking points

Key Steps I Need to Take:

- Ask Adult programmer to write talking points for programs (monthly)
- Review talking points with Adult Programmer. Identify what to emphasize in relation related to book titles patron checking out.
- Review at staff meeting.
- Put at desk.

Timeline:

End of April

Key Team Members & Stakeholders I Need to Involve:

Adult Programmer and Staff

Resources | Need:

Next month's schedule of programs, paper, pen, computer, printer

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#	Action Item	Owner	Due Date	Status
1	Write draft of talking points	Brian	4/17/19	Not started
2	Review draft; discuss emphases	Brooke & Brian	4/19/19	Not started
3	Write final list	Brian	4/23/19	Not started
4	Review goals of this factor with staff,	Brian	4/25/19	Not started
	review programs and talking points			
5	Put list at circulation desk	Brian	4/25/19	Not started