

Introduction to the Driver Mobile Application





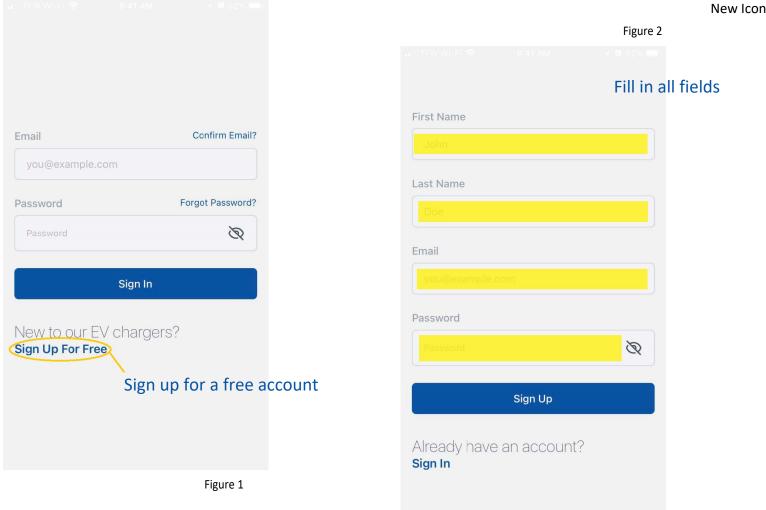


Training Documentation

To download the new mobile app:

Android: https://play.google.com/store/apps/details?id=com.greenactionstudio.chargeport&showAllReviews=true Apple: https://apps.apple.com/us/app/charge-port-ev-charging/id15814949 6



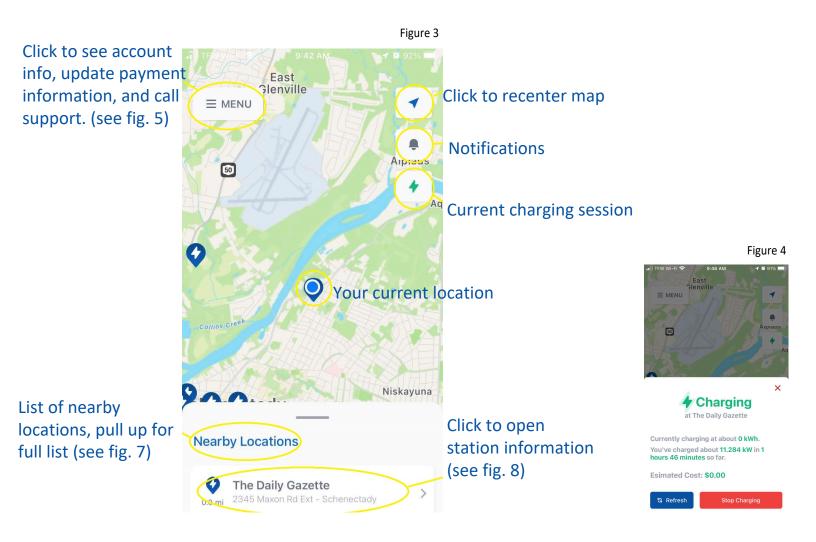


Open the Mobile App once downloaded and sign up for a free account (If you had an account on the old app, the login information will no longer work, you must sign up for a new account).





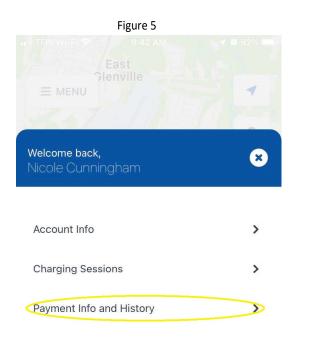
Once logged into the app you will see the following screen. **Before you can begin a charging session you will need to add a payment method to your account (see fig. 5).**



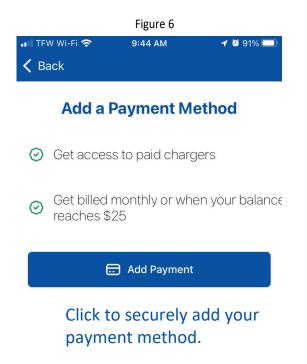




Open the Menu to add a payment method before attempting to charge your vehicle. We no longer charge your card for each individual session, you will be billed monthly or once your balance hits \$25, whichever happens first.



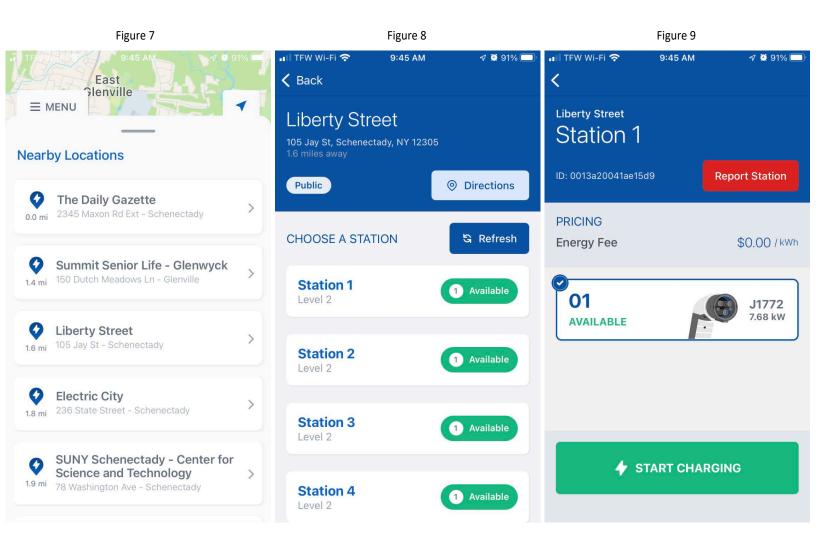








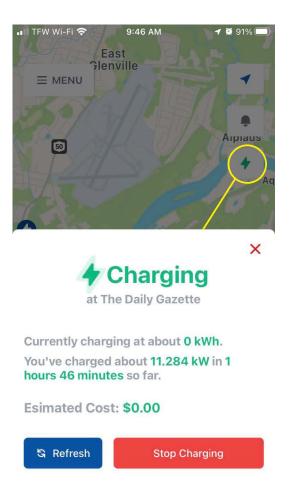
After you have added a payment method you will be able to start a charging session. Pull up the Nearby Locations list and choose the closest location. Choose the station number you are parked at, and click Start Charging. You will get a notification when the transaction has begun, and once the transaction is complete.







To stop the charging session open your active charging session screen and click Stop Charging.









For more information contact email: support@solution.energy phone: 518-691-3119

