

Template for Pocket Response Plan for Collections **SIDE A (Communications).** Use this side to collect phone numbers for the individuals and organizations you are most likely to need to talk to in the first minutes and hours after an emergency occurs: staff, emergency responders, facility managers, utilities, vendors, and assistance organizations.

[Institution Name] Pocket Response Plan for Collections Date revised:	INSTITUTIONAL CONTACTS (con't) Risk Manager [name] [office phone] / [home phone] / [cell] / [email] / [home email] Insurance Contact / Agent [name] [office phone] / [home phone] / [cell] / [email] / [home email] Public Relations Officer [name] [office phone] / [home phone] / [cell] / [email] / [home email] Information Technology Officer / IT [name] [office phone] / [home phone] / [cell] / [email] / [home email] Special Collections / Archives [name] [office phone] / [home phone] / [cell] / [email] / [home email] DISASTER TEAM Team Leader [name] [office phone] / [home phone] / [cell] / [email] / [home email] Member 1 [name] [office phone] / [home phone] / [cell] / [email] / [home email] Member 2 [name] [office phone] / [home phone] / [cell] / [email] / [home email] Member 3 [name] [office phone] / [home phone] / [cell] / [email] / [home email]	BUILDING UTILITIES Water – Fire Sprinklers [phone] Water – Potable [phone] Plumber [phone] Electricity [phone] Gas [phone] Telephone [phone] Elevators [phone] Security System [phone] Fire Suppression (other) [phone]	FIRST RESPONDERS Fire Department [phone] Emergency Medical / Ambulance [phone] Police Department / Law Enforcement [phone] City Emergency Management [phone] County Emergency Management [phone] Kansas Division of Emergency Management 800-905-7521 www.kansas.gov/kdem Health Department [phone] Red Cross 800-7333-2767] www.redcross.org/ where/chapts.asp FEMA - Disaster Assistance 800-621-FEMA - Environment & Historic Preservation-Region VII 816-283-7960	EMERGENCY RECOVERY SERVICES American Institute for Conservation AIC-CERT:202-661-8068 24hr AIC “Find a Conservator” http://www.conservation-us.org “Resource Center” 202-452-9545 Conservator 1 (specialization) [name] [phone] Conservator 2 (specialization) [name] [phone] Refrigerated Trucking Service [name] [phone] Freezer Storage [name] [phone] Commercial Recovery Service (dehumidification, freeze drying, A/V) BELFOR Property Restoration 24/4 Emerg: 800-856-3333 Kansas City, KS: 913-371-8200 Munters 24/7 Emerg: 800- 686-8377 St. Louis, MO: 314-781-5550 Data Recovery Service [name] [phone] Industrial Hygienist / Mold Testing Lab [name] [phone] Exterminator / Fumigation Service [name] [phone] Structural Architect [name] [phone]	REGIONAL CONTACTS State Library of Kansas 800-432-3919 KS State Historical Society/Archives Matt Veatch/Patricia Michaelis 785-272-8681 Kansas Museums Association info@ksmuseums.org Kansas Arts Commission 866-433-0688 KU Libraries Preservation Dept. Tyra Grant 785-864-8951 Gerald R. Ford Conservation Center Nebraska State Historical Society 402-595-1180 www.nebraskahistory.org/fordcenter Heritage Preservation 202-233-0800 STAFF PHONE TREE Human Resources [name] [office phone] / [home phone] / [cell] / [email] / [home email]
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SIDE B (Actions). Use this side to provide step-by-step instructions for library and affiliated personnel who will respond to a disaster affecting your own institution. Ideally, steps should already be defined in the library disaster plan. This document is NOT intended to be a substitute for a comprehensive emergency plan. Instead, it should distill the most important tasks to be taken in the first minutes and hours after an event occurs that affects collections, especially those that occur when staff members are away from their offices.

Immediate Response and Checklist for Collections Recovery IMMEDIATE RESPONSE Notification (as appropriate): ○ First Responders Ensure that all staff and visitors are safe and accounted for Maintain security of building and collections ○ Institutional Contacts ○ Building Utilities ○ Activate the Disaster Plan's emergency response actions ○ Activate the Disaster Team if collection damage ○ Follow other Communication steps WATER RESPONSE ○ Stop the source, remove standing water ○ Cover collections with plastic sheeting ○ Remove materials from water path. Move books higher on shelves or onto book trucks	ASSESSMENT Ensure through proper authorities that all hazards are cleared before entering building ○ Health & safety first; protect staff ○ Document with photos, videos, notes ○ Assess damage to collections, building, information systems ○ What type of an emergency was it (fire, smoke, chemical, clean water, dirty water, heat, humidity)? ○ What areas are affected? ○ How much of the collection is damaged? ○ What types of materials are damaged? ○ Are critical information systems functional / safe? WATER RESPONSE ○ Identify materials needing immediate salvage action (coated paper, leather bindings, unstable inks, film, etc.) ○ Stabilize the environment (cool, dry, circulating air optimal)	COMMUNICATION Establish and maintain channels of communication ○ Establish communication with appropriate local & regional emergency management ○ Communicate with staff using the Phone Tree ○ Contact risk manager and insurance agent ○ Contact the public relations officer ○ Contact Regional Contacts, conservators ○ Contact outside Emergency Recovery Services ○ Confirm funding sources for emergency services as needed ○ Contact regional libraries to ensure continued services to constituents ○ Report status to administration and public ○ Post emergency information and instructions on the institutional website ○ Obtain appropriate permissions to begin salvage (public safety, public health, structural engineer) WATER RESPONSE ○ Quick response is essential to prevent mold growth and irreversible damage to materials ○ Obtain refrigerated trucks, freezer storage	COLLECTION SALVAGE Salvage collections using pre-established Collection Priorities, taking into account access & extent of damage ○ Identify and gather emergency supplies ○ Identify secure, dry location for pack-out and air-drying ○ Recruit staff / volunteers ○ Wear appropriate safety protection ○ Start collection salvage guided by Disaster Plan and collection response protocols, including Collection Priorities WATER RESPONSE ○ Quick response is essential to prevent mold growth and irreversible damage to materials ○ Organize staff / volunteers to load priority materials into freezer based on material type ○ Organize staff / volunteers to air-dry materials that should not be frozen	COLLECTION PRIORITIES First Priority Collections: Second Priority Collections: Equipment/Other:	MAJOR DISASTERS: INCIDENT COMMAND SYSTEM ICS authority structure: ○ Incident Commander: Responsible for overall management of the incident ○ Public Information Officer: Responsible for communication with media/public ○ Safety Officer: Monitors safety of the incident in regards to both the facility and the responders ○ Liaison Officer: Coordinates with representatives of cooperating agencies ○ Planning Section Chief: Prepares Incident Action Plan (IAP) to respond to the event ○ Operations Section Chief: Ensures that the IAP is enacted ○ Logistics Section Chief: Responsible for all support needs to enact the IAP ○ Finance/Administration Section Chief: Manages all financial aspects of the incident
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